



SERRA MEMBERSHIP SERVICES

Information:

Unlimited reference questions
Unlimited interlibrary loans and photocopying of periodicals
Trial subscriptions to online databases
Membership in San Diego Imperial County Libraries Disaster Response Network (SILDRN)
Participation in Serra Committees
AskNow Virtual Reference personal training and support

Delivery:

Four days a week in San Diego County, twice weekly in Imperial County

Workshops/Events:

Census 2000; Sing & Dance; Braille Institute; Library School Forum; Songs, Music, and How to Find Them; Customer Service; Trademark & Patent Basics; Corporate Information Sources; Book Repair; Local History Resources; Consumer Health Information; Business Directories & Company Information; Non-English Language Book Fair; Safeguarding Patron Privacy; Reference Sources: Just the Basics; Disaster Preparedness.

Summer Reading Program:

Children's and Young Adult Services Committees coordinate sponsorship and group purchase of artwork, reading logs, posters, T-shirts, and prizes; Ellison machine/dies loan.

Grants:

Live Homework Help Online from Tutor.com
Technology planning and strategy
Customer service workshops for staff
Library awareness & communications training
Analysis of library collections by subject
Disaster preparedness training and supplies
Special project and workshop grants awarded through the System Advisory Board

Publications:

Bi-monthly electronic newsletter
Serra Map of library locations, *Adult Performers List* (Public Relations Committee)
Many Tales From Many Lands, Storytime Around the World (Children's Committee)
Painless Programming for Teens, Teen Guide (Young Adult Committee)
Union List of Periodicals (Reference Committee)
Imperial Valley Library Directory (Desert Valley Library Media Association)
Distribute information from nonprofit agencies: Del Mar Fair, League of Women Voters, County Registrar of Voters, KPBS, universities, museums
ANSWERS: Government Officials, Consumer Price Index info

Discounts:

Group purchases of books, videos, and supplies

Legislation information:

Serra representative attends legislative events as needed
Legislative process interaction through System Advisory Board

Serra Web page links to member libraries (www.serralib.org)